# will'tek

# Willtek-Certified Repair Service

We train our service technicians to the highest standards and ensure that only top quality workmanship is performed



- Fast turn-around time
- Factory-trained technicians
- Technical support
- 24/48 hour service available

boosting wireless efficiency

Willtek expertise lies in developing cutting-edge measuring and testing technologies. Who else should repair your equipment but the people who built it?

- Factory-trained service technicians for consistently high standards
- Original Willtek replacement parts
- Full warranty on repair work and replaced parts
- Calibration after repair available at a special price

After repair on components in the RF path, equipment may require calibration to assure accurate operation. This service is available at a discounted rate if your instrument is within the recommended calibration period.

#### Time is Money

Lost time is lost money, so Willtek can provide you with substitude equipment in the interim. A prereceipt assessment of your equipment helps to ensure even speedier repair upon receipt of your device, keeping turn-around time to a minimum. This allows you to reduce downtime and maximize your return on investment.

- Minimum turn-around time
- Problem preassessment for even faster repair
- Optional rental equipment for duration of repair

#### Fast & Reliable

Willtek only uses original replacement parts that are fully tested and fulfill the exact specifications of your equipment.

- Original Willtek replacement parts and accessories
- 24/48 hour service on common parts
- Priority shipment available upon request

### **Superior Quality**

#### Factory-Certified Technicians

Willtek technicians undergo extensive internationally certified training to assure that only the highest quality workmanship is performed. Service and repair on Willtek devices are only permitted upon completion of our certification course.



#### **Technical Support**

- Establish fault assessment with user to identify problem
- Service for actual and discontinued products

#### **Fast Handling**

- Local service partner as single point of contact
- Worldwide Service Network

#### **Immediate Repair**

- Fast shipping to regional service centres
- Prearrival information makes for guicker repair

#### **Highest Quality**

- Factory-trained technicians ensure highest quality
- Detailed functional test ensures full performance

## For more information, please visit us at www.willtek.com

Willtek Service

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Willtek Service Centres can also be found in Manchester (UK), Dubai (U.A.E.), Indianapolis (USA), Roissy (France), Shanghai (China) and Singapore.

